

**ROYAL ROADS UNIVERSITY  
STUDENT ASSOCIATION  
DENTAL CLAIM FORM**

Mail: PO Box 7000, Vancouver, BC V6B 4E1 | Drop it off: 4250 Canada Way, Burnaby, BC | [pac.bluecross.ca](http://pac.bluecross.ca)

**i** Please enclose all supporting documentation, if necessary.  
For information, visit [studentcare.ca](http://studentcare.ca) or call 1 866 416-8703.

| PART 1 — PATIENT INFORMATION  |          |             |  | PART 2 — PROVIDER INFORMATION   |               |       |                                 | PART 3 — STUDENT                |   |
|---|----------|-------------|--|---|---------------|-------|---------------------------------|---------------------------------|---|
| Patient's first name  |          |             |  | Unique number   | Office number | Spec. | Patient's office account number |                                 | Send payment to:<br><input type="checkbox"/> Student<br><input type="checkbox"/> Provider — I hereby assign my benefits payable from this claim to the named dentist and authorize payment directly to him/her. |
| Patient's last name   |          |             |  | Provider's name   |               |       |                                 |                                 |   |
| Street address  |          |             |  | Street address  |               |       |                                 |                                 |   |
| City  | Province | Postal code |  | City  |               |       |                                 |                                 |   |
| Additional information, diagnosis, procedures or special considerations |          |             |  | Province  | Postal code   |       | Phone number (10 digits)        |                                 |   |
|   |          |             |  | Provider/authorized signature (or attach receipts showing payment for services)<br><b>X</b> |               |       |                                 | Student's signature<br><b>X</b> |   |
|   |          |             |  | Date (mm-dd-yyyy)   |               |       |                                 | Date (mm-dd-yyyy)               |   |

| PART 4 — CLAIM INFORMATION |                |                     |                  |                |               |            |               |
|----------------------------|----------------|---------------------|------------------|----------------|---------------|------------|---------------|
| SERVICE DATE               | PROCEDURE CODE | SERVICE DESCRIPTION | INTL. TOOTH CODE | TOOTH SURFACES | DENTIST'S FEE | LAB CHARGE | TOTAL CHARGES |
| (mm-dd-yyyy)               |                |                     |                  |                | \$            | \$         | \$            |
| (mm-dd-yyyy)               |                |                     |                  |                | \$            | \$         | \$            |
| (mm-dd-yyyy)               |                |                     |                  |                | \$            | \$         | \$            |
| (mm-dd-yyyy)               |                |                     |                  |                | \$            | \$         | \$            |
| (mm-dd-yyyy)               |                |                     |                  |                | \$            | \$         | \$            |
| (mm-dd-yyyy)               |                |                     |                  |                | \$            | \$         | \$            |
| (mm-dd-yyyy)               |                |                     |                  |                | \$            | \$         | \$            |
| (mm-dd-yyyy)               |                |                     |                  |                | \$            | \$         | \$            |
| (mm-dd-yyyy)               |                |                     |                  |                | \$            | \$         | \$            |
| <b>GRAND TOTAL</b>         |                |                     |                  |                |               |            | \$            |

| PART 5 — STUDENT INFORMATION |                              |  |                                  |
|------------------------------|------------------------------|--|----------------------------------|
| Policy number<br>43004       | Student ID number (6 digits) | Group name<br>Royal Roads University Student Dental Plan | Daytime phone number (10 digits) |
| Student's first name         |                              | Student's last name                                      | Student's birthdate (mm-dd-yyyy) |

| PART 6 — PATIENT INFORMATION  |                                  |
|---|----------------------------------|
| Relationship to student: <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child | Patient's birthdate (mm-dd-yyyy) |

I understand that the fees listed in this claim may not be covered by or may exceed my plan benefits. I understand that I am financially responsible to my dental provider for the entire treatment. I acknowledge that the total fee of \$ \_\_\_\_\_ is accurate and has been charged to me for services rendered. I authorize release of the information contained in this claim form to my insuring company/plan administrator. I also authorize the communication of information related to the coverage of services described in this form to the named dental provider.

|  |                   |
|--|-------------------|
| Patient's signature (or parent/guardian)<br><b>X</b> | Date (mm-dd-yyyy) |
|--|-------------------|

## PART 7 — OTHER INSURANCE COVERAGE

Complete this section if these services are covered by any other dental plan.

|                                    |                               |  |  |   |  |
|------------------------------------|-------------------------------|--|--|---|--|
| Name of person with other coverage |                               |  |  | Birthdate of other coverage holder (mm-dd-yyyy) |  |
| Policy number                      | ID number                     | Employment status<br><input type="checkbox"/> Full-time <input type="checkbox"/> Part-time <input type="checkbox"/> Retiree                          | Coverage type<br><input type="checkbox"/> Single <input type="checkbox"/> Family | Name of insuring company                        |  |
| Effective date (mm-dd-yyyy)        | Termination date (mm-dd-yyyy) | Is any treatment required as a result of an accident? <input type="checkbox"/> Yes <input type="checkbox"/> No (If yes, provide details separately.) |  |   |  |

### TIPS FOR PREPARING YOUR DENTAL CLAIM

If your dentist is not able to submit your claim directly to Pacific Blue Cross, you can complete your dental claim form. Follow these guidelines to ensure all required information is included to prevent payment delays.

1. Required information:

- Student's full name
- Patient's full name, relationship to student and birthdate
- Student's policy and ID numbers
- Student's mailing address if claim is pay-student
- Dentist's signature or authorization (or attached receipts)
- Dentist's name and unique number
- Indicate if Pacific Blue Cross should reimburse the student or the dentist
- Information about additional dental coverage (with Pacific Blue Cross or with another carrier)
- If you are claiming for the balance not paid by the other insurance company, include photocopies of your receipts and their payment statement

2. We also need information about the dental services that were performed. Ask your dentist to complete *Part 4 — Claim Information* and include:

- Service date
- Procedure code and/or service description
- Tooth codes and surfaces (if applicable)
- Fees charged

**! INCOMPLETE FORMS MAY DELAY THE PROCESSING OF YOUR CLAIM.**

### HOW TO SUBMIT YOUR DENTAL CLAIM FORM

- Ask your dentist to submit your claim
- Mail your claim to Pacific Blue Cross
- Drop off your claim to the Pacific Blue Cross office



#### MAIL YOUR CLAIM

Pacific Blue Cross  
PO Box 7000, Vancouver, BC V6B 4E1

#### DROP IT OFF

4250 Canada Way  
Burnaby, BC V5G 4W6

[pac.bluecross.ca](http://pac.bluecross.ca)