All you need to know about coverage changes

What if I'm already covered?

Reasons to stick with your student Plan:

- Your parent's insurance plan could stop covering you completely if you're a student over 21.
- •You can combine plans to maximize your overall coverage up to 100%.

When can I change my coverage?

Fall Term (enrolments and opt outs): Sept. 7 - 30, 2021

Winter Term (enrolments and opt outs for new students only): Jan. 3 - 31, 2022

Family enrolments

You can enrol your family (spouse and/or dependent children) each year by paying an additional fee, over and above your fee as a member of the Plan. Common law couples are eligible. Visit www.studentcare.ca for instructions.



Add one dependant for S626.73 for full-year coverage*



Add unlimited dependants for

for full-year coverage*

Opting out

- 1. Use the secure online opt-out processing system at www.studentcare.ca.
- 2. Upload proof of your alternative health and dental coverage (such as a copy of your benefits card or a letter from your parent's or spouse's employer). Provincial health care is not considered acceptable alternative coverage.
- 3. Receive a credit to your student account shortly after the Change-of-Coverage Period.

The ease of claiming at your fingertips

Search Studentcare mobile on the App Store or Google Play, and use the app to:

- Submit your claims guickly and securely on your smartphone
- Access your Pay-Direct Card for immediate processing of prescription drug claims



Once you've had a claim processed, you can also register online on your insurer's website to check your claim's status and to set up direct deposit.

Save more money!



Your Plan Coverage You're covered for the insured portion of your Plan regardless of the licensed health-care practitioner you



Studentcare Networks By consulting a Network member, you'll get additional coverage.

Example of a claim made using a Studentcare Dental Network practitioner:

70%

Up to coverage: 100%

Exclusive savings from Network Partners

LASIK MD

\$50 off

per eye on Standard LASIK*

\$100 off

per eye on Custom LASIK*

clearly

With coupon code STUDENT21:

10% off contact lenses

25% off

eyeglass frames (excluding certain brands)*

and more!

Dentists, physiotherapists, and chiropractors

Independent vision specialists

30% off

prescription eyeglasses, up to \$75

Discounts on eye exams and contact lenses

* PSYVITALITÏ

Preferred rates on 50-minute adult therapy or coaching sessions

WELL-BEING RESOURCES: EMPOWER ME

available 24/7 to eligible graduate and professional students at Queen's University.

Visit www.studentcare.ca for more info. 1-833-628-5589 Powered by Optima Global Health

QUESTIONS? WWW.STUDENTCARE.CA





STUDENTCARE

2021-2022

Your **SGPS** Student Health & Dental Plan

Make the most out of it

Group Numbers

Health, vision, and dental: 141012 (Sun Life) Travel: 97180 (Blue Cross)



^{*}Family enrolment fees for coverage from Jan. 1 - Aug. 31, 2022 for new Winter Term students are available online.

All you need to know about your Plan

What is a Health & Dental Plan?

- Extended health and dental coverage that can help fill gaps in provincial health care and other basic health-care programs
- Service provided by your student society, the SGPS, and administered by Studentcare, the leading provider of student health and dental plans in Canada

Who's covered?

Students automatically covered by the SGPS Health & Dental Plan:

Full-time on-campus graduate, law, undergraduate medicine, and education students who are enrolled at Queen's and under the age of 70, as long as they have a provincial health plan or an OHIP-equivalent plan

Certain exceptions exist. Please check your student account to confirm if you've been charged the Plan fees.

Some students may be eligible to enrol themselves in the Plan.

Please note: COVID-19 restrictions may impact Plan eligibility and billing procedures. See **www.studentcare.ca** for updates and further details.

How much does it cost?



If you're eligible, the Plan fee for coverage from Sept. 1 – Aug. 31 (or from Jan. 1 – Aug. 31 for new Winter Term students) will be automatically included in your tuition and other fees. Find more details online.

What are my Group Numbers?

Health, vision, and dental: **141012** (insured by Sun Life Assurance Company of Canada, a member of the Sun Life group of companies)

Travel: **97180** (administered by Blue Cross Life Insurance Company of Canada)

Health & Dental Plan benefits



Health **Up to \$10,000**

	Per Visit/ Purchase	Per Policy Year	
Prescription Drugs and Vaccinations			
At DrugSmart Pharmacy 🗦	100% (Generic) 80% (Brand-name)	\$5,000	
At all other pharmacies 🗦	80 % (Generic or Brand-name)	\$5,000	
The dispensing fee is limited to \$7 per prescription or refill. Additional maximums apply for some drugs. See www.studentcare.ca for details.			
Psychologist/Psychotherapist/ Social Worker	100%	Combined maximum	
Speech Therapist	100%	of \$500	
Chiropractor	100% up to \$40 per visit per category of practitioner	Combined maximum of \$600 for all practitioners	
Osteopath			
Naturopath			
Acupuncturist			
Registered Dietitian			
Podiatrist/Chiropodist			
Occupational Therapist			
Physiotherapist/Athletic Therapist			
Massage Therapist Requires a referral from an MD			

PLUS: Ambulance, medical equipment, and accidental death and dismemberment



Vision
Over \$200

	Amount Covered	Eligible Every
Eye Exam	\$70	24 months
Eyeglasses and Contact Lenses	\$150	24 months

Visit www.studentcare.ca for complete details.

QUESTIONS? WWW.STUDENTCARE.CA





Insured portionStudentcare Dental Network savings

Preventive Services

- Recall exams
- Polishing
- X-rays

Basic Services

- Fillings
- Oral surgery



Total

coverage:

100%

30%

70%

Impacted Wisdom Teeth Extractions



Basic and Major Restorative Services

- Endodontics (root canals)
- Periodontics (gum treatments)*
- Removable denture adjustments
- Crowns, bridges, and posts
- * Note: Periodontal appliances (bruxism) are covered at 25%.





Travel **Up to \$5,000,000**

	Amount Covered	Eligible
Care Abroad Includes coverage for the duration of a student exchange/internship	120 days	per trip
Medical Incident In case of a medical emergency Includes eligible COVID-19 medical expenses	\$5,000,000	per lifetime
Trip Cancellation Pre-paid, non-refundable trip expenses in case of a medical emergency or an eligible Travel Advisory	\$3,000	per trip
Trip Interruption In case of a medical emergency or an eligible Travel Advisory	\$7,500	per trip