

# TRAVEL HEALTH PASSPORT

## Travelling safe and secure

Blue Cross Life Insurance Company of Canada (Blue Cross) provides security to millions of travellers each year.

With Blue Cross' Travel Health Passport, you too can travel worry-free knowing you are protected in the event of a medical emergency. When travelling outside your province of residence, you and your family are eligible for:

## Worldwide Medical Coverage

Comprehensive medical benefits with up to \$5 million per emergency.

## Trip Cancellation

Up to \$1,500 per trip for pre-paid, non-refundable trip expenses in case of a medical emergency.

## Trip interruption

Up to \$5,000 per trip in case of a medical emergency.

## Assistance Services

24-hour access to medical and legal referrals, pre-trip information, lost document assistance, and more.

## What should I do in a Medical Emergency?

You must contact CanAssistance toll-free at 1-866-601-2583 or collect at 0-204-775-2583 prior to seeking medical treatment so we can assess your situation, help you locate a suitable provider in your area, and open a medical case to monitor your care. Failure to call before seeking treatment can result in a 30% reduction to your eligible claim payment, or no reimbursement for the expenses you have already incurred. If you are physically unable to call, someone else (family member, friend, hospital, physician's office staff) may call on your behalf. In addition, the medical advisors of Canassistance and the Blue Cross claims administrator must approve all medical procedures (including cardiac procedures, CAT scans and cardiac catheterization) in advance.

In a medical emergency where you are unable to reach CanAssistance, please seek treatment immediately at the nearest health facility, and have a travelling companion or health facility employee contact us on your behalf as soon as possible. When you call, you will be asked to provide general information including your name, group policy number, nature of your emergency, and contact information. Our Assistance Coordinators will monitor your care until treatment is complete.

## Plan Details

It is important to review your detailed explanation of coverage prior to travelling for complete details on definitions, limitations, exclusions, etc. Details are available at [www.studentcare.ca](http://www.studentcare.ca).

✂ Detach your Travel Health Passport and bring it with you when you travel.

### TRAVEL HEALTH PASSPORT



Group Policy Number: 97180

To avoid having your claims payments reduced or rejected, you must contact CanAssistance before seeking Emergency Medical Treatment and have all medical procedures pre-approved.

Canada & United States (Toll-Free): 1-866-601-2583  
Other Countries (Collect): 0-204-775-2583

### EMERGENCY TRAVEL BENEFITS



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Student's signature

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