ALL YOU NEED TO KNOW ABOUT COVERAGE CHANGES

WHAT IF I'M ALREADY COVERED?

3 reasons to stick with your student Plan:
1. Your parent’s insurance plan could stop covering you completely if you're a part-time student over 21 or a full-time student over 25.
2. Most plans don’t offer coverage for vaccinations, travel, or vision, but your student Plan covers those benefits—and for much less!
3. You can combine plans to maximize your overall coverage—up to 100%.

WHEN CAN I CHANGE MY COVERAGE?

Fall term (enrolments, coverage levels, and opt outs): Aug. 28 – Sept. 22, 2020
Spring term (enrolments, coverage levels, and opt outs for new students only): Jan. 4 – 18, 2021
Summer term (enrolments for new students only): May 7 – 21, 2021

FAMILY ENROLMENTS
You can enrol your family (spouse and/or dependent children) each year by paying an additional fee, over and above your fee as a member of the Plan. Common law couples are eligible. Visit www.studentcare.ca for instructions.

Add one dependant for $254.36 for full-year coverage*
Add unlimited dependants for $508.72 for full-year coverage*

*Family enrolment fees for coverage from Jan. 1 – Aug. 31, 2021 (for new Spring term students) and from May 1 – Aug. 31, 2021 (for new Summer term students) are available online.

COVERAGE OPTIONS & OPTING OUT

Use the secure online opt-out processing system at www.studentcare.ca to choose a different level of coverage, mix and match portions of the Enhanced Care and Basic Care Plans, or opt out of the health portion, the dental portion, or the Plan in its entirety.

If you’re opting out, upload proof of your alternative health and/or dental coverage (such as a copy of your benefits card or a letter from your parent’s or spouse’s employer). Provincial health care is not considered acceptable alternative coverage.

OR

Choose the Basic Care Plan, a lower level of coverage at a lower price, with no proof of coverage required.

Receive a credit to your student account for the difference in Plan fees shortly after the Change-of-Coverage Period.

HOW DO I CLAIM?

CLAIMING MADE SIMPLE
• Instructions and claim forms are available at www.studentcare.ca.
• You can register online on your insurer’s website to check your claim’s status and to set up direct deposit.
• Download your Pay-Direct Card for immediate processing of prescription drug claims.

SAVE MORE MONEY!

Your Plan Coverage
You’re covered for the insured portion of your Plan regardless of the health-care practitioner you choose.

Using the Studentcare Networks
By consulting a Network member, you’ll get additional coverage.

Example of a claim made using a Studentcare Dental Network practitioner:

80% TOTAL COVERAGE: 20%

EXCLUSIVE SAVINGS FROM NETWORK PARTNERS

With coupon code STUDENT21:
10% OFF contact lenses
25% OFF eyeglass frames (excluding certain brands)*

*Certain conditions apply.

20% OFF select regularly priced Rexall brand non-prescription products*

*Certain conditions apply.

and more!
Dentists, physiotherapists, massage therapists, and chiropractors

QUESTIONS?
WWW.STUDENTCARE.CA
LIVE CHAT AND WEB REQUEST FORM AVAILABLE

2020-2021
YOUR SFSS ENHANCED CARE STUDENT HEALTH & DENTAL PLAN

Make the most out of it
Policy/Group Numbers
• Health, vision, and dental: 79209 (Pacific Blue Cross)
• Travel: 97180 (Blue Cross)
WHO'S COVERED?

Students automatically covered by the SFSS Enhanced Care Health & Dental Plan:

- SFU undergraduate students registered for 3 or more credits in September or January at Burnaby, Surrey, or Vancouver campuses, when paying fees to SFU

This includes:
- Eligible international students
- Exchange or study abroad students
- Co-op students (including those on exchange)
- Certain exceptions exist. Please check your student account to confirm if you've been charged the Plan fees.

Some students may be eligible to enrol themselves in the Plan. Find out more at www.studentcare.ca.

HOW MUCH DOES IT COST?

- Eligible international students
- Exchange or study abroad students
- Co-op students (including those on exchange) will be automatically included if you're eligible, the Enhanced Care Plan fee for coverage from Sept. 1 – Aug. 31

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